



GUARANTEED BEST RATES FROM TOP SUPPLIERS



## CANCELLATION COVER PROVIDES PEACE OF MIND

With Auto Europe, your clients can easily cancel their car rental up to 48 hours before pick-up, but problems and additional costs may occur when the cancellation is within 48 hours of pick-up. We understand these situations are costly and would like to announce that Cancellation Cover is now available for your clients.

**Cancellation Cover** is an easy and affordable way for your clients to safeguard their car rental purchase when they need to cancel within 48 hours of pick-up. When Cancellation Cover is purchased, Auto Europe will refund the total rental, or a pro-rated portion of the daily booking price, if your client cannot pick up their vehicle or needs to return it early as a consequence of any of the following:

- Travel delay and late arrival.
- Incapacity of the renter through accident, bodily injury, or sickness.
- Government-imposed travel ban or quarantine imposed in the 48 hours before the rental commencement or during the rental.
- All strikes, including airline & air traffic control strikes, etc.
- Adverse weather events, including snow, fog, frost, storms, hurricanes, or volcanic ash.

Adding Cancellation Cover when booking cars for your clients is easy. Just tick the "Full Flexibility" box next to the rate you are booking as indicated by the red arrow in the sample below.



**OPEL CORSA**  
OR SIMILAR | ECONOMY CLASS

MANUAL 5 5 1

➔ Off Airport  
 ⚙ Unlimited Miles  
 🚗 Pick-Up Full & Return Full  
 > Value Added Tax (VAT) Included

**\$180.96**  
INCLUSIVE RATE W/  
DEDUCTIBLE ⓘ

SELECT >

Full Flexibility - Cancel any time for only \$20.00 ⓘ

**\$324.37**  
NO DEDUCTIBLE W/ SUPER  
COVER ⓘ

SELECT >

Full Flexibility - Cancel any time for only \$32.44 ⓘ



Travel can be unpredictable at times which is why we have added this product for travel advisors. Encourage your clients to obtain Cancellation Cover so they are shielded from costly events that could occur within 48 hours of their scheduled pick-up.

We appreciate the opportunity to support your success.

The Auto Europe Team

#### **What is Not Covered**

This Cancellation program does not respond to any application directly or indirectly arising out of, or contributed to by, or resulting from: 1. The Renter not planning to travel and not informing Auto Europe 48 hours before pick-up. 2. The Renter not having a valid driver license or a valid credit card in the name of the main driver who contracts with the rental company, or sufficient funds available to receive the Rental Vehicle.

#### **How to make a Claim**

You must provide Auto Europe with evidence in support of your Refund Application, as soon as practically possible, and in any event no later than thirty (30) days after the date of the first notification to Auto Europe. No claims will be paid if a client knows about the cancellation more than 48 hours before pick up and does not contact Auto Europe to process the cancellation on time. Refund Applications where no evidence is provided in support of the application may also be refused. Please Note: for applications resulting from Injury or Sickness, you will be asked to provide an Official Medical document confirming the cause. Our aim is to ensure that all aspects of your Cancellation Cover are dealt with promptly, efficiently and fairly. If you have any questions or concerns regarding the Cancellation Cover, or the handling of a Refund, you should in the first instance contact: Auto Europe LLC 43 Northport Drive Portland, ME, USA, 04103 Registration: US830378048 Email: [completedrentals@autoeurope.com](mailto:completedrentals@autoeurope.com)

Auto Europe LLC - 43 Northport Drive - Portland, Maine 04103

©2024 Auto Europe - 800-970-0380 - [www.autoeurope.ca](http://www.autoeurope.ca) - [reservations@autoeurope.com](mailto:reservations@autoeurope.com)